

2024

LCR Handbook

**for Local Church Representatives
of Residing Hope**

**Formerly known as Florida United Methodist
Children's Home**



Welcome

Thank you for volunteering to become a Local Church Representative for Residing Hope. This booklet is provided so you may know how to interpret the mission of Residing Hope and how to involve your congregation in this ministry for children and youth in crisis.

Your job is fourfold:

1. Educate yourself about the mission of Residing Hope and work with your pastor to communicate that mission to your congregation in order to develop support for the Residing Hope through the Fifth Sunday and Christmas Offerings.
2. Inform yourself about the needs of Residing Hope and encourage your church members to donate financially.
3. Invite your church members to visit Residing Hope and become volunteers.
4. Work with your pastor to make connections between children, youth, and families in crisis and Residing Hope.

****If you only live in Florida on a seasonal basis, we ask that you partner with someone else in your church who is present during your absence.****

Residing Hope has materials that will be helpful in your work. These include *THE HERALD* magazine (4 times a year), *The LINK* (the monthly LCR Newsletter), various brochures highlighting different aspects of our ministry, bulletin inserts and pew envelopes for the Fifth Sunday Offering, videos, and a comprehensive website at www.ResidingHope.org.

The Church Relations Department also schedules annual training events in select districts so that you can be prepared for your responsibility as the Local Church Representative.

Your Residing Hope staff contacts are:

**Elisabeth Gadd, Chief
Development Officer**

elisabeth.gadd@residinghope.org
Office: 386.753.2066
Cell: 386.801.2362

Development Services Team

gifts@residinghope.org
Office: 386-668-5088

**Rev. Brian Carr, Director of Church
Relations**

brian.carr@residinghope.org
Office: 386.668.4774, ext. 2222
Cell: 386.668.4486

**Lisa Burke, Assistant Development
Officer**

lisa.burke@residinghope.org
Office: 386.668.4774, ext. 2234
Cell: 386.561.1219

EDUCATE YOUR CHURCH ABOUT RESIDING HOPE AND ITS MISSION

We are ready to assist you and your church to be in ministry to the children and families in our care. We can provide the following:

- **Preach in your church at the pastor's invitation**
- **Provide a mission moment during a worship service**
- **Make a presentation to Sunday School class, fellowship dinner, Women's or Men's group or any group in your church**
- **Provide a display for a mission fair or other function**
- **Provide newsletters, brochures and other materials for you to share and help tell the story and promote Residing Hope**
- **Campus tours are always available**
- **Provide opportunities for work groups and volunteers**
- **Share a video from our Youtube.com page by searching " Residing Hope" in the Youtube.com search bar**
- **Comprehensive website at www.ResidingHope.org**

Church Goal of Giving Explained 2024 Goal is \$12.00 per member

Since 1961, a goal of giving based on church membership has been established for each local church in the Florida Annual Conference. This goal of giving provides each church with a base level of support they can strive for and encourage their members to meet.

The goal of giving is established in two ways. First, at the Florida Annual Conference each year, the per member goal of giving is voted on by the delegates to the Annual Conference. The conference also approves the collection of Fifth Sunday Offerings during the next Conference year. Since 2007, the per member goal of giving has remained at \$12.00 per member. The goal will be \$12.00 per member for 2024. We think this is a very reachable goal for every church. We hope each member can give an average of \$1.00 a month to support the ministry of Residing Hope.

Second, your local church submits end-of-year reports and statistical information to the Annual Conference. Included in this report is the membership figure of your local church. Once the figures are compiled, we request them from the Conference office. Then the \$12.00 figure is multiplied by the number of members you reported. For example, a 500 member church will have a goal of \$6,000 for the calendar year.

If you have any questions about the goal of giving, you are welcome to contact Elisabeth Gadd, Chief Development Officer, at 386.753.2066 or elisabeth.gadd@residinghope.org.

BASIC COMPONENTS OF OUR MINISTRY

Residential Care The youth live in one of twelve cottages on our Enterprise campus; each cottage provides a home for up to eight boys or girls. The children typically reside in a single room and are responsible for keeping their rooms clean, doing various chores, completing homework, and managing day-to-day life in the cottage. They eat family style and enjoy the comfort of a loving home. Two sets of house parents (one set on duty at a time) ensure a stable, secure and home-like atmosphere. Average stay of a child is about 18 to 24 months. Middle and high school aged children attend our Legacy Scholars Academy on campus, while our elementary schoolers attend a local public school.

Outpatient Counseling Services (formerly known as Circle of Friends)

Our Outpatient Counseling is active in ten counties in Florida offering Individual and Family Counseling through Infant Mental Health, Supervised Therapeutic Visitations, Comprehensive Behavioral Health Assessment and Post Adoption Support Groups.

Therapeutic Group Home These homes are designed as a more intensive setting for residents who need a high level of care. They typically are stepping down from a more restrictive environment.

Madison Youth Ranch—North Campus The Madison Youth Ranch serves children considered “at-risk for human trafficking” in the northwest region of Florida, where the youth live in one of two residential cottages. They attend local public schools, and also enjoy a recreation area, outdoor aquatic center, administrative offices, Counseling & Support Services Center (CSSC), and Chapel. This second campus offers the same basic services as the Enterprise campus with the inclusion of an Equine Assisted Psychotherapy program on-campus, along with many additional outdoor activities on 200+ acres. To learn more about our Madison campus, arrange for a tour, or to discover how you can help, contact Neva Baltzell, **Ranch Administrator, at** neva.baltzell@residinghope.org or at 850.929.3000. For donation-related questions, you can also contact the Development Services Team at gifts@residinghope.org or at 386-668-5088.

Independent Living Program Kaebnick Cottage, located across the street from our main campus, is our home for residents who have aged out of traditional group home care yet who for various reasons are not able to live successfully on their own in the community. They are coached and mentored by resident advisors living in the home. Independent Living also offers partial college scholarships, as well as emergency assistance funds to young alumni. Additional apartments also provide housing for our Independent Living Program.

Legacy Scholars Academy Legacy Scholars Academy (LSA), a partner with Volusia County Schools, opened its doors on August 24, 2015. In addition to the rigorous academic curriculum, the school also has a focus on the social and emotional learning of our students that is vital to their overall success. Classrooms, computer lab and other LSA resources are located in our gymnasium.

Foster Care Residing Hope began the Foster Parent Program in 2002. Training is offered throughout the year to train potential foster parents to work with Residing Hope's staff in providing a nurturing, family oriented environment for children in need of a substitute family. The foster parents, with the guidance and support of Residing Hope's staff, assist the children in developing basic life skills and values necessary to become contributing, productive adults. Satellite offices service four counties: Volusia, Flagler, Broward, and Palm Beach. Additionally, Residing Hope recently expanded its services to provide foster family homes on the Enterprise campus.

Career Development The Career Development Program integrates academic learning with practical skill training and allows our children to explore, refine, and fortify their God-given gifts and interests. Children not only gain a competitive advance in career fields that are constantly seeking a skilled labor force, but also provides them with valuable skills for life after Residing Hope. Our Career Development Center includes Carpentry, Cosmetology, and Culinary Arts.

Early Childhood Education Development Center The Early Childhood Education Development Center is a Montessori-based early childhood daily educational program. It is a pioneer of its kind in Volusia County and is open to the community. It is committed to achieving the highest standard of practice and currently holds three accreditations – COA (Council on Accreditation), APPLE (Accredited Professional Preschool Learning Environments), and Gold Seal – the highest recognition from the Florida Department of Children and Families. The Center serves children six weeks old, all the way to those in fifth grade. It also sponsors after school and summer camp programs to serve children in the community from Kindergarten through 5th grade. Since September of 2018, the Lamar Louise Curry Early Childhood Education & Development Center has housed all of the early childhood educational programs for the Enterprise campus.

Heart & Home Resale Shop The Heart & Home Resale Shop is our thrift store that benefits Residing Hope. The shop is located in Orange City, Florida at 2460A South Volusia Avenue in the Four Townes Shopping Center. Our Heart & Home Resale Shop is an opportunity for churches, groups, and individuals to support our ministry and needs a steady contribution stream of gently used items to sell in the store. Items we cannot accept include paint, pesticides, household chemicals, used mattresses and any recalled items. Please make sure items are clean and in working order. The shop also creates a whole new area for volunteer opportunities. For more information about the new shop, you can contact Jennifer Lichtenwald at 386.668.4774 or jennifer.lichtenwald@residinghope.org. For questions about volunteer opportunities please contact Lynn Bellomy at 386.668.4774 or lynn.bellomy@residinghope.org.

ENCOURAGE YOUR CHURCH MEMBERS TO DONATE FINANCIALLY TO RESIDING HOPE

Fifth Sunday Offering The bedrock of our financial support is the historic Fifth Sunday Offering. Every local church in the Florida Annual Conference should receive this vital offering. For 2024, the goal of giving will remain at \$12.00 per member. This important income helps us pay the daily expenses of caring for the children, youth and families we serve.

Direct Giving Many people choose to send their support of Residing Hope directly to us. You can designate what church you would like to receive credit for your gift. Your gift then goes toward your church's total goal of giving for the year. You may also wish to make donations online at www.residinghope.org. You can also give via text by texting the word "spark" to 50155.

Honor and Memorial Gifts Many people make direct contributions to Residing Hope in honor or memory of a loved one. When this happens, a card is sent to the recipient or family to acknowledge your act of generosity. All honor and memorial names will also be listed in The Herald.

Appeal Letters Appeal letters are sent to selected people throughout the year. As a Local Church Representative, you will receive every appeal letter. This will allow you to promote our current needs in your local church.

Path of Hope Each campus houses a Path of Hope, located in front of its respective Chapel. Your church members or groups can purchase a brick in honor or memory of a loved one. You can also honor a church or organization. All gifts are placed in a permanent Endowment Fund. For more information, or to request a brochure, contact our Development Office at 386.668.5088.

In-kind Giving and Needs List Many people, businesses and organizations give needed items directly to Residing Hope. We can provide a needs list for you to promote this type of giving to Residing Hope. Please remember that, because of connections and buying power, we can typically make a dollar stretch much farther than most individuals.

Estate and Planned Giving Individuals, couples and families interested in leaving Residing Hope in their estate or creating some type of planned gift should contact Elisabeth Gadd, Chief Development Officer, at elisabeth.gadd@residinghope.org or at 386.753.2040.

INVITE YOUR CHURCH TO VISIT THE RESIDING HOPE AND BECOME VOLUNTEERS

Plan a Campus Tour Weekday campus tours are available simply by making a reservation online at www.residinghope.org or by calling our Development Office at 386.668.5088.

Day On Campus The annual Day On Campus (DOC) event provides a personal connection with Residing Hope. It is a festive day which includes tours of the campus, educational breakout sessions, a program featuring the residents, a picnic lunch under a big top tent, and the fellowship of other partners from around the Conference. It's a great way to introduce people to Residing Hope.



Individual Volunteers Volunteers are needed throughout the year to help Residing Hope with such tasks as preparing the Fifth Sunday mailings and other projects. Contact Lynn Bellomy, Volunteer Relations Supervisor, at lynn.bellomy@residinghope.org or at 386.668.4774 ext. 2321.

Volunteer Work Groups from Local Churches Volunteer work groups are welcome to visit for a week or a weekend or even a day and perform needed work on our campus. These groups are able to experience the mission of the Residing Hope by contributing physical labor and assisting with the completion of various projects on campus. This allows us to stretch our dollars and helps us continue to be the best stewards of the resources entrusted to us. Contact Lynn Bellomy at lynn.bellomy@residinghope.org or at 386.668.4774 ext. 2321.

Volunteer at Events Many volunteers are needed for our special events (Santa's Workshop, Day On Campus, Foster Care Appreciation Day, etc.)



KEY STAFF MEMBERS

Below is a list of some of the key staff members at Residing Hope that you might need to contact in the course of your work. All of them can be reached by calling the main Residing Hope number at 386.668.4774.

Kitwana McTyer

President & CEO

Kitwana is in charge of the overall program and ministry of Residing Hope. He would enjoy hearing from you.

Elisabeth Gadd

Chief Development Officer

Elisabeth gives leadership and direction to the entire development and fund raising efforts of Residing Hope. If you have any questions, thoughts, or concerns, she would appreciate hearing from you.

Rev. Brian Carr

Director of Church Relations

For Pastors and LCRs, the Director of Church Relations is your primary contact for Residing Hope. He is available to speak at your church and to assist you in your work as a Local Church Representative. Please feel free to also contact him with any questions, requests or needs.

Lisa Burke

Assistant Development Officer

Lisa is the primary contact for Local Church Representatives pertaining to needs and questions regarding Fifth Sunday videos or other materials.

Development Services Team

The team processes donations. If you have questions about individual or church donations, please contact the Development Services Team.

Lynn Bellomy

Volunteer Relations Supervisor

Lynn is the person you would contact about volunteering at Residing Hope. She will be able to answer your questions about volunteer opportunities.

Yolaine Cotel

Director of Admissions

Yolaine is the person you would contact about placing a child in care at Residing Hope, or to ask about the services we provide for children and families.

The “Five C’s” of a Local Church Representative

Commit – to making the Residing Hope the greatest outpouring of Christ’s love on His children through your prayers, presence, gifts, service and witness.

Communicate – Residing Hope's story by being the “Chief Cheerleader” of the organization. Connect people to Residing Hope within your sphere of influence. Create a “top of mind awareness” by communicating Residing Hope's message to your local church. Communicate, invite and actively participate in the annual Day On Campus. Attend the annual district training events for Local Church Representatives.

Contribute – Generously to Residing Hope with your time, strengths and resources.

Collect – “Gift-in-Kind” items providing everyone regardless of income level an opportunity to share in the joy of giving to the children.

Coordinate – People and opportunities by recruiting volunteers from your local church to participate in specific Residing Hope activities and events. Host an event in your local church to benefit Residing Hope.

Accreditations, Memberships and Licensures



COA is an international, independent, not-for-profit, child and family service and behavioral healthcare accrediting organization. Among the service areas are substance abuse treatment, adult day care, services for the homeless, foster care, and inter-country adoption.



UMA Residing Hope is a member of the United Methodist Association of Health and Welfare Ministries (UMA), a national association of United Methodist-related ministries and professionals actively involved in promoting quality care in a Faith-based setting. UMA is a national, non-profit network of approximately 400 health and human service organizations.



EAGLE Residing Hope is accredited by **Educational Assessment Guidelines Leading toward Excellence**, or *EAGLE* Accreditation Commission, is designed for faith based, health and wellness organizations to enhance the quality of services provided. It utilizes voluntary self-assessment and peer review processes based upon principles and goals to promote excellence in Christian Ministry.



Residing Hope is licensed by the State of Florida as a Child Placing/Child Caring Agency by the Department of Children and Families. In order to operate our residential, foster care and adoptions programs we are required to comply with state licensing requirements (DCF).



Residing Hope is fully accredited by the Teaching Family Association and employs the Teaching Family Model (TFM). The Teaching-Family Model (TFM) is a philosophy and practice of care and treatment that prioritizes therapeutic relationships with caregivers as the primary conduit of effective treatment in supportive family-style settings.